

Patient-Centered Medical Homes: What are They and What Could They Mean for CT?

Policymaker Briefing

June 19, 2009

Old Judiciary Room

State Capitol, Hartford CT

Speakers

Patricia Baker is founding president & CEO of the Connecticut Health Foundation (CT Health), which is dedicated to improving lives by changing health systems. Under her 10-year tenure, the foundation has awarded 476 grants totaling \$38 million in three priority areas – children’s mental health, children’s oral health, and racial and ethnic health disparities. Before establishing the foundation in 1999, the Wayne State University and University of Wisconsin - Madison alumna served as national program director for the March of Dimes Foundation and director of state government programs at Oxford Health Plans. The long-time women’s health advocate also served as executive director of Planned Parenthood of Connecticut, Planned Parenthood of Wisconsin and The Women’s Center, which provides services to victims of domestic violence, sexual assault and abuse in Waukesha, Wis.

Robert Fortini, PNP is the Chief Medical Affairs Officer for the Queens Long Island Medical Group where he is responsible for facilitating Provider adoption of EMR, implementation of the Patient Centered Medical Home Recognition program, and coordinating participation in available Pay for Performance initiatives as well as Physician Advocacy and Affairs. He has extensive experience in Operations and Clinical Policy development, and experience in workflow re-engineering and CQI in ambulatory care.

Before coming to QLIMG, Mr. Fortini served as the Clinical Operations Manager at Community Care Physicians, P.C. responsible for the Quality Improvement and Risk Management initiatives. Additionally, he managed a 215 provider electronic health records implementation. During his tenure, Mr. Fortini participated in the successful launch of the Bridges to Excellence Collaborative in Upstate New York as well as several other Case and Disease Management initiatives that resulted in patient outcome improvements and positive financial incentives.

Suneel Parikh, MD is Medical Director, Member of the Board of Directors, and Physician Champion for Care Team Implementation at the Queens Long Island Medical Group. Dr Parikh is board certified in Family Practice and is a Diplomat of the American Board of Quality Assurance and Utilization Review Physicians (ACQUARP). Dr Parikh has more than 15 years of experience in health care administration and delivery. He has served on the Board of Directors for QLIMG since 2005 and is Co-Chairman of the QLIMG QI Committee and Chairmen of the QLIMG Credentialing Committee.

Lee Partridge is a senior health policy advisor at the National Partnership for Women and Families, where she specializes in performance measurement and quality improvement issues with special reference to lower income individuals and families. From 1992-2003 she headed

the health policy section of the American Public Human Services Association; the Association provides the staff support for the National Association of State Medicaid Directors. From 1983-1992 she directed the Medicaid program for the District of Columbia. Her background also includes 7 years on the staff of a U.S. Senator and 5 as chief of staff for the health and welfare committee of the D.C. City Council, the District's equivalent of a state legislature.

She has co-chaired several performance measurement committees of the National Quality Forum (NQF) and recently completed serving on its committee to evaluate a set of perinatal quality measures. She is also a member of the NCQA Advisory Panel considering measurement approaches for evaluating the Patient-Centered Medical Home, as well as a member of the American Academy of Pediatrics Medical Home Project Advisory Committee. She chairs the NCQA Medicaid Accreditation Advisory Committee.

Her research on the use of performance measurement in the state Medicaid and Children's Health Insurance programs has been published by the GWU National Health Policy Forum, the Commonwealth Fund, and Health Affairs.

Shafiq Qaadri, MD is a Toronto family physician, Continuing Medical Education (CME) lecturer, medical writer and broadcaster. He writes a monthly column for doctors in *The Medical Post* (Rogers), and has logged more than 1,000 radio and television shows across Canada. A long-time advocate of quality public healthcare and a compassionate society, Dr. Qaadri was elected to the Government of Ontario as the Member of Provincial Parliament (MPP) for Etobicoke North in October 2003. He is the Chair of the Parliamentary Standing Committee on Social Policy. He is a Designated Medical Practitioner (DMP) of the Government of Canada, and a leader in making health information understandable to the public and physicians alike.

Fan Tait, MD, FAAP is a Pediatric Neurologist and an Associate Executive Director of the American Academy of Pediatrics and Director, Department of Community & Specialty Pediatrics (DOCSP). Dr. Tait attained her MD from the University of Kentucky and completed her pediatric residency and pediatric neurology fellowship at the University of Utah. From 1998-2005, Dr. Tait served as Bureau Director of Children with Special Health Care Needs within the Utah Department of Health and was an Associate Professor of Pediatrics at the University of Utah School of Medicine for many years prior.

Dr Tait has been involved in medical home initiatives and implementation at the state and national levels for over ten years. She is currently the principal investigator for the MCHB-funded National Center for Medical Home Implementation. In addition, she is on the Executive Committee and the Board of the Patient Centered Primary Care Collaborative (PCPCC), a coalition of more than 500 major employers, consumer groups, patient quality organizations, health plans, labor unions, hospitals, and physicians. She is a frequent speaker on medical home implementation at state and national level meetings.

CT Reactor Panel

Kristen Boucher RN, BSN has lived and worked in Hartford since 1987. Originally from Portland, Oregon Kristen graduated with a BA in Psychology from The Colorado College in

1979. She was a VISTA volunteer working in Toledo, Ohio from 1979-1980 and moved to Detroit, Michigan where she graduated with a BSN from Wayne State University in 1985. She and her husband Jim moved to Hartford in 1987 where they have raised two daughters (the youngest will enter college in September 2009). Kristen worked at Hartford Hospital in the surgical and trauma Intensive Care (B7I) from 1987-2003. Since 2003 Kristen has worked with VNA Healthcare in Hartford as a visiting nurse in Hartford. Kristen greatly appreciates the opportunity to work with people in their homes where she is able to see their reality and work to stabilize and hopefully optimize their health at home.

Sandra Carbonari, MD, a pediatrician, has practiced at Children's Health Center, St. Mary's Hospital in Waterbury, CT since 1995. Prior to that she was in private practice in Waterbury for 13 years and finished her residency in Waterbury as well. She is a graduate of UConn Medical School and Mt. Holyoke College. She is President-elect of the CT Chapter of the American Academy of Pediatrics. She serves on five health planning committees in the state.

Joanna Douglass, BDS, DDS, is Region 1 oral health consultant for Head Start, where she works jointly with the American Academy of Pediatric Dentistry, local dentists and Head Start programs to link children to dental homes. In addition, she serves as an associate professor of pediatric dentistry at the University of Connecticut (UCONN) School of Dental Medicine and has been oral health consultant for the Connecticut Health Foundation (CT Health) since 2001. She has published extensively on the etiology, prevalence and prevention of early childhood dental caries, and educating physicians in oral health. As CT Health's oral health consultant, Douglass helps develop and implement a strategic plan for its oral health initiative, and provides technical assistance to eight community oral health collaboratives. Her technical assistance has led to innovative community-based programs in schools, Head Start centers and Women, Infants and Children (WIC) programs.

Claudia Gruss, MD is a gastroenterologist in private practice with Arbor Medical Group, LLC, in lower Fairfield County. She also is a clinical educator with the gastroenterology fellowship program as well as medical director of nutrition support services at Norwalk Hospital. She graduated from the Brown University Program in Medicine and did her residency and fellowship at Rhode Island Hospital. She has been active in county and state medical societies and presently is president of the Fairfield County Medical Association and secretary of the Connecticut State Medical Society. She has had the opportunity to participate in multiple panel discussions on health care and medical liability issues.

Rep. Betsy Ritter was first elected to the House of Representatives for the 38th District in November, 2004. Her particular interests are in the areas of public health and healthcare access, transportation, and energy issues. Betsy currently serves as House Chair of the Committee on Public Health. She also serves on the Committee on Appropriations and the Committee on Energy and Technology.

In 2007, Betsy was nominated to the Council of State Governments/Eastern Region healthcare committee and she achieved recognition as a Thompson Fellow that same

year. In 2009 she was appointed a state representative to the National Council of State Legislators policy committee on healthcare. She has been recognized by groups across the state for her legislative efforts in the areas of healthcare and community services.

Betsy spent eleven years in elected positions in the Town of Waterford, serving as its Tax Collector, Town Treasurer, and Registrar of Voters. Before she and her young family moved to Waterford, she spent ten years working as a hospital financial manager in Virginia and Florida. She holds a BA from Denison University and a MBA from the University of Florida.

Betsy lives in the Quaker Hill section of Waterford with her husband Grant, a health services researcher and educator at Brandeis University.

Rose Stamilio, MSN, BSN has over 30 years of experience in Critical Care, Nursing Administration, Quality Improvement, and Managed Care. She has a proven record of delivering quality customer service by designing and managing cost-effective programs.

Ms. Stamilio is presently the Director of Medical Management for Saint Francis HealthCare Partners in Hartford CT. In 2003 she developed a Community Disease Management Program designed as a collaborative process utilizing a multi-disciplinary approach to provide system integration. Besides improving patient, provider and payor satisfaction, the program reduced emergency department visits, inpatient readmissions and cost while increasing physician and outpatient visits. In addition, the Program received the “Best Collaboration in Disease Management Award” from the Disease Management Association of America.

Prior to joining the PHO, Ms. Stamilio worked for Hospital for Special Care as Corporate Director of Admissions/Case Management. Her accomplishment there included the development and implementation of a hospital-wide case management program.

Rose Stamilio graduated from New Britain General Hospital School of Nursing with a Diploma in Nursing. She received a Bachelors of Science in Nursing from Central Connecticut State University, and has a Masters in Nursing Administration from the University of Hartford.

Thomas Woodruff, PhD is Director of the Healthcare Policy & Benefit Services Division of the Office of the Connecticut State Comptroller. The Division is responsible for administering health insurance and other employee benefit programs for 200,000 employees, retirees, and their family members. Prior to joining state service in June of 2004, Dr. Woodruff had over 25 years of experience in employee benefits, research, insurance, employment policy, investment, collective bargaining and pension plan product development, legislation, and regulation. Dr. Woodruff was the Executive Director of the President’s Commission on Pension Policy, a Visiting Professor at Cornell University, President of the foundation-supported Commission on College Retirement and the CEO of his own consulting firm. Dr. Woodruff has three degrees from the Massachusetts Institute of Technology in Economics, Planning, and Management.