

**For HUSKY A members who are enrolled in the
HUSKY Primary Care option:**
**HELP WITH ACCESSING NEEDED HEALTH
CARE SERVICES**



If you are a HUSKY A member enrolled in the HUSKY Primary Care (Primary Care Case Management) option, your HUSKY Primary Care care coordinator with this office is _____, who can be reached at _____.

Your care coordinator will help you to access health care services covered under HUSKY A. This includes help with getting services provided by other health care providers outside this office, or help if you are having trouble finding a specialist or other provider to treat you.

Please contact your care coordinator if you are having trouble accessing any of the health care services covered under the HUSKY Primary Care program, which include:

- “Check ups” and well-care
- Maternity and newborn care
- Dental care
- Prescription drugs (and over-the-counter drugs for children)
- Immunizations (shots)
- Family planning services
- X-ray and lab tests
- Vision and hearing services
- Medical equipment and supplies
- Physical, speech, and occupational therapy
- Osteopathic services
- Chiropractic services
- Home health services
- Physician services (including specialists)
- Obstetric and gynecological care
- Hospital services (inpatient and outpatient)
- Emergency room care
- Urgent care
- Mental health and substance abuse treatment services
- Transportation to and from all health care appointments
- Any other medically necessary services, for members under 21 years old

Note: Use your gray CONNECT card for all services covered by HUSKY Primary Care.

Other helpful phone numbers for HUSKY Primary Care members:

- If your medical provider would like to participate in Medicaid, and is not yet enrolled - he/she can call **1-800-842-8440** or visit www.ctdssmap.com. In HUSKY Primary Care, you can see health care providers who are enrolled in Medicaid / Title 19.
- To get transportation to and from your appointments – call LogistiCare (**1-888-248-9895**); or if you live in North Central Connecticut, call First Transit (1-888-743-3112).
- To find a dentist or for help setting up a dental appointment - call the Connecticut Dental Health Partnership at **1-866-420-2924**.
- To find a behavioral health care provider (for mental health or substance abuse treatment services) – call the Connecticut Behavioral Health Partnership at **1-877-552-8247**.
- If you have questions about pharmacy services coverage – call the Medicaid Client Assistance Center at **1-866-409-8430**.
- If you have other questions about HUSKY or HUSKY Primary Care - you can call HUSKY InfoLine at **1-877-CT-HUSKY (1-877-284-8759)**. You can also visit www.huskyhealth.com/primarycare