

# What is HUSKY Primary Care?

HUSKY Primary Care is a different approach to getting HUSKY health care for your family. In HUSKY Primary Care, you do not join an HMO; you get your care directly from your doctor, clinic or other provider. You and your doctor direct your care and make decisions about what you need.

To find out more about HUSKY Primary
Care
call 1-800-656-6684 or go to
www.huskyhealth.com

#### **HUSKY Primary Care**

A Different Approach to Your Health Care



Available now in the Waterbury and Willimantic areas

Coming soon to all HUSKY families

**July 2009** 

## **HUSKY Primary Care**

#### How does HUSKY Primary Care work?

In HUSKY Primary Care, you choose a doctor, clinic or other provider to be your Primary Care Provider (PCP). Your PCP is responsible for giving you regular health care – routine check ups and when you feel sick. If you need a test or to visit a specialist, your PCP will arrange it and follow up on your care. If you have any questions about your health, you can call your PCP. Your PCP will have evening and/or weekend hours for visits and medical advice is available 24 hours a day, 7 days a week.

Once you choose your PCP, you must go there for all your regular care. If you go to another provider for something that is not an emergency without getting a referral from your PCP, the service may not be covered. In a true emergency, you should always go to the emergency room.

#### What will HUSKY Primary Care cost?

HUSKY Primary Care doesn't change your costs under HUSKY. If you pay nothing for HUSKY now, you will still pay nothing under HUSKY Primary Care.

#### What is covered?

HUSKY Primary Care covers the same services as the HUSKY HMOs. Services include:

- Doctor or clinic visits
- Outpatient care
- Hospital care
- Prescriptions
- Medical transportation including an ambulance in an emergency
- Lab tests and X-rays
- Eye care

#### How will I get dental and mental health care?

Just as with HUSKY HMOs, you will receive your dental care from the CT Dental Health Partnership and mental health or substance abuse treatment from the Behavioral Health Partnership.

### What if I change my mind and am no longer happy with my PCP?

HUSKY Primary Care is completely voluntary. You can change your PCP or leave HUSKY Primary Care anytime. Just call 1-800-656-6684 to find another PCP or to choose an HMO.

# How can I find out if my doctor or clinic participates in HUSKY Primary Care?

Ask them -- or call 1-800-656-6684 or check online at <u>www.huskyprimecare.com</u>

### How can I sign up for HUSKY Primary Care?

Call 1-800-866-6684.

If you have trouble signing up or need more information, call Sheldon Toubman at (203) 946-4811 or the CT Health Policy Project toll-free at 1-888-873-4586.



## A new option for HUSKY families