






1. What grade would you give Connecticut for progress toward reform overall? Consider both private and public efforts.

| | | Response Percent | Response Count |
|--------------------------|--|------------------|----------------|
| A | | 3.2% | 2 |
| B | | 41.9% | 26 |
| C | | 40.3% | 25 |
| D | | 11.3% | 7 |
| F | | 1.6% | 1 |
| Don't know | | 1.6% | 1 |
| answered question | | | 62 |
| skipped question | | | 0 |




2. How is Connecticut performing in these areas of reform?

| | A | B | C | D | F | Don't know | Response Count |
|--|----------|----------------------|----------------------|---------------|-----------|---------------|----------------|
| Medicaid | 0.0% (0) | 37.1% (23) | 30.6% (19) | 12.9% (8) | 1.6% (1) | 17.7% (11) | 62 |
| Patient-centered medical homes | 1.6% (1) | 48.4% (30) | 33.9% (21) | 6.5% (4) | 3.2% (2) | 6.5% (4) | 62 |
| Health Insurance Exchange | 6.6% (4) | 39.3% (24) | 37.7% (23) | 6.6% (4) | 3.3% (2) | 6.6% (4) | 61 |
| Health insurance market reform | 1.6% (1) | 12.9% (8) | 40.3% (25) | 19.4% (12) | 4.8% (3) | 21.0% (13) | 62 |
| Health information technology | 3.2% (2) | 24.2% (15) | 38.7% (24) | 17.7% (11) | 4.8% (3) | 11.3% (7) | 62 |
| Payment reform and quality improvement | 0.0% (0) | 16.4% (10) | 41.0% (25) | 23.0% (14) | 3.3% (2) | 16.4% (10) | 61 |
| Health care workforce | 1.6% (1) | 16.1% (10) | 37.1% (23) | 25.8% (16) | 1.6% (1) | 17.7% (11) | 62 |
| Engaging consumers in policymaking | 4.8% (3) | 8.1% (5) | 35.5% (22) | 27.4% (17) | 14.5% (9) | 9.7% (6) | 62 |
| Wellness | 1.6% (1) | 19.4% (12) | 43.5% (27) | 17.7% (11) | 4.8% (3) | 12.9% (8) | 62 |
| Public education | 3.2% (2) | 9.7% (6) | 38.7% (24) | 25.8% (16) | 14.5% (9) | 8.1% (5) | 62 |
| Data-based policymaking | 1.6% (1) | 9.8% (6) | 31.1% (19) | 29.5% (18) | 6.6% (4) | 21.3% (13) | 61 |
| answered question | | | | | | | 62 |
| skipped question | | | | | | | 0 |





3. What grade does Connecticut get for effort?

| | | Response Percent | Response Count |
|--------------------------|---|------------------|----------------|
| A |  | 4.8% | 3 |
| B |  | 45.2% | 28 |
| C |  | 35.5% | 22 |
| D |  | 12.9% | 8 |
| F | | 0.0% | 0 |
| Don't know |  | 1.6% | 1 |
| answered question | | | 62 |
| skipped question | | | 0 |



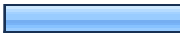



4. What two or three suggestions do you have to improve Connecticut's progress?

| | | Response Percent | Response Count |
|--------------------------|--|------------------|----------------|
| 1. |  | 100.0% | 54 |
| 2. |  | 92.6% | 50 |
| 3. |  | 51.9% | 28 |
| answered question | | | 54 |
| skipped question | | | 8 |

5. How engaged have you been in Connecticut's health reform efforts?

| | | Response Percent | Response Count |
|--------------------------|---|------------------|----------------|
| Not at all |  | 1.6% | 1 |
| Somewhat |  | 43.5% | 27 |
| Very |  | 48.4% | 30 |
| All my time |  | 6.5% | 4 |
| answered question | | | 62 |
| skipped question | | | 0 |

6. What is keeping you from being more engaged in health care reform?

| | | Response Percent | Response Count |
|---|---|------------------|----------------|
| I don't have time |  | 68.3% | 28 |
| I don't know enough |  | 4.9% | 2 |
| I haven't been asked |  | 26.8% | 11 |
| I don't know how to participate |  | 2.4% | 1 |
| I've tried, but there are few ways to participate |  | 14.6% | 6 |
| I'm not interested in more engagement |  | 2.4% | 1 |
| Other (please specify) | | | 16 |
| answered question | | | 41 |
| skipped question | | | 21 |

Page 4, Q1. What two or three suggestions do you have to improve Connecticut's progress?

1.

| | | |
|----|---|-----------------------|
| 1 | more news about the insurance exchange | Oct 1, 2012 9:45 PM |
| 2 | better communication to health providers about changes | Sep 30, 2012 5:09 PM |
| 3 | Better commitment to using data to drive policy | Sep 29, 2012 11:06 AM |
| 4 | Educate consumers | Sep 25, 2012 9:12 PM |
| 5 | Engage consumers | Sep 25, 2012 9:40 AM |
| 6 | The State agencies need to catch up/keep up with the changes that stakeholders are already implementing | Sep 24, 2012 3:02 PM |
| 7 | Create a transparent process | Sep 24, 2012 1:44 PM |
| 8 | Convene a meeting of stakeholders to prioritize our focus (it would be great if we win the SIM grant). | Sep 24, 2012 8:51 AM |
| 9 | Greater public engagement in the process | Sep 24, 2012 8:38 AM |
| 10 | Health care cabinet that is effective and backed by external policy expertise | Sep 23, 2012 6:35 AM |
| 11 | include real consumers | Sep 22, 2012 6:42 PM |
| 12 | Improve public education surrounding obesity | Sep 21, 2012 1:53 PM |
| 13 | more consumer input | Sep 21, 2012 11:41 AM |
| 14 | Multi-payer initiatives | Sep 20, 2012 11:15 PM |
| 15 | Consumer voices | Sep 20, 2012 4:05 PM |
| 16 | consumer representation | Sep 20, 2012 3:05 PM |
| 17 | Improve Medicaid payments | Sep 20, 2012 2:51 PM |
| 18 | payment reform to top of list | Sep 20, 2012 2:17 PM |
| 19 | Increased openness and trust among stakeholders | Sep 20, 2012 1:00 PM |
| 20 | Improved patient safety | Sep 20, 2012 12:16 PM |
| 21 | include free clinics in HIT!!! | Sep 20, 2012 11:45 AM |
| 22 | make it easier on practices to participate | Sep 20, 2012 11:44 AM |
| 23 | Maximize the opportunity presented by the SIM to integrate and synchronize reforms in delivery system & payment | Sep 20, 2012 10:53 AM |
| 24 | More patient education | Sep 20, 2012 10:14 AM |
| 25 | Wellness programs that incorporate medication management performed by | Sep 20, 2012 9:56 AM |

Page 4, Q1. What two or three suggestions do you have to improve Connecticut's progress?

| | | |
|----|---|-----------------------|
| | pharmacists that empower the patients | |
| 26 | More data based decision making | Sep 19, 2012 10:33 PM |
| 27 | more diversified consumer involvement | Sep 19, 2012 9:07 PM |
| 28 | continue to engage healthcare providers in the discussion of reform | Sep 19, 2012 8:35 PM |
| 29 | Public awareness campaign based on one specific topic at a time | Sep 19, 2012 4:01 PM |
| 30 | Involve average person in process | Sep 13, 2012 8:52 AM |
| 31 | Have patients quality of health behind every decieve made | Sep 11, 2012 12:04 PM |
| 32 | Make sure Essential health benefits are affordable | Sep 9, 2012 12:22 PM |
| 33 | Enact medical liability reform | Sep 8, 2012 5:43 AM |
| 34 | Focus more on health information technology | Sep 7, 2012 4:40 PM |
| 35 | more effort to get the insurance industry out of the way or engaged in a realistic practical change process | Sep 7, 2012 12:27 PM |
| 36 | Common goals/results should be agreed upon and then progress toward those goals measured | Sep 7, 2012 11:31 AM |
| 37 | Increased tobacco control | Sep 7, 2012 9:52 AM |
| 38 | Accelerate HIE (both info and insurance exchanges | Sep 7, 2012 9:50 AM |
| 39 | Engage the large business community better | Sep 7, 2012 9:41 AM |
| 40 | Focus on supporting development of PCMH | Sep 5, 2012 8:43 PM |
| 41 | Health care workers need a strong, independent voice on the job; Unionization provides that voice. | Sep 4, 2012 10:12 AM |
| 42 | We need to move beyond educating policymakers | Aug 30, 2012 7:26 PM |
| 43 | Medical Liability Reform | Aug 30, 2012 4:35 PM |
| 44 | get federal \$ to move state IT systems to 21st century | Aug 30, 2012 9:25 AM |
| 45 | Involve more actual consumer representatives or local community leaders | Aug 30, 2012 7:43 AM |
| 46 | Reform efforts are moving too slowly | Aug 30, 2012 12:57 AM |
| 47 | Balance participants in planning arenas | Aug 30, 2012 12:09 AM |
| 48 | Move forward with a public or non-profit option | Aug 29, 2012 5:02 PM |
| 49 | Adopt a Basic Health Program for low income individuals not eligible for Medicaid | Aug 29, 2012 4:29 PM |

Page 4, Q1. What two or three suggestions do you have to improve Connecticut's progress?

| | | |
|----|---|-----------------------|
| 50 | As you will not I have selected I don't know for all questions | Aug 29, 2012 3:42 PM |
| 51 | reinvigorate interest in Sustinet | Aug 29, 2012 3:23 PM |
| 52 | empower more consumers instead of industry insiders | Aug 29, 2012 3:03 PM |
| 53 | Emphasize State of CT's role as purchaser to encourage delivery system and payment reform | Aug 29, 2012 2:20 PM |
| 54 | include best practices in every level of policymaking | Aug 29, 2012 1:31 PM |
| 2. | | |
| 1 | more news about the monies Ct has received and where it's going | Oct 1, 2012 9:45 PM |
| 2 | working on keeping primary care people in CT | Sep 30, 2012 5:09 PM |
| 3 | Commitment to technologies to facilitate collection/use of data | Sep 29, 2012 11:06 AM |
| 4 | Engage advocates | Sep 25, 2012 9:12 PM |
| 5 | Move along PCMH | Sep 25, 2012 9:40 AM |
| 6 | Communication to patients is abysmal. The Legislature should be more concerned/supportive of informing/educating the public. | Sep 24, 2012 3:02 PM |
| 7 | Incorporate member feedback | Sep 24, 2012 1:44 PM |
| 8 | Empower the office of health care reform and innovation to do more. | Sep 24, 2012 8:51 AM |
| 9 | Movingn forward more quickly with health IT | Sep 24, 2012 8:38 AM |
| 10 | Staffing of Medicaid division of DSS that allows for effective planning and implementation of HCR, including the technology to support it | Sep 23, 2012 6:35 AM |
| 11 | educate the public | Sep 22, 2012 6:42 PM |
| 12 | Improve Medicaid reimbursement options for wellness-related services | Sep 21, 2012 1:53 PM |
| 13 | make sure that low income consumers maintain their current benefit levels | Sep 21, 2012 11:41 AM |
| 14 | Accelerate Ins Exchange development | Sep 20, 2012 11:15 PM |
| 15 | Non profit options in thee exchange | Sep 20, 2012 4:05 PM |
| 16 | simplify org structure w/in gov; put people who know in charge | Sep 20, 2012 3:05 PM |
| 17 | Cover dental care for Medicaid and Medicare population with fair reimbursement rates | Sep 20, 2012 2:51 PM |
| 18 | healthcare workforce, with PCP emphasis | Sep 20, 2012 2:17 PM |
| 19 | Increased public education about what steps are being taken to improve coverage, access, affordability and cost containment | Sep 20, 2012 1:00 PM |

Page 4, Q1. What two or three suggestions do you have to improve Connecticut's progress?

| | | |
|----|---|-----------------------|
| 20 | Transparency of conflicts of interest | Sep 20, 2012 12:16 PM |
| 22 | pay providers a reasonable fee for Medicaid | Sep 20, 2012 11:44 AM |
| 23 | Embrace consumer input & feedback meaningfully | Sep 20, 2012 10:53 AM |
| 24 | More workforce initiatives and incentives | Sep 20, 2012 10:14 AM |
| 25 | Encourage and reimburse for team based care that improves patient quality of life | Sep 20, 2012 9:56 AM |
| 26 | resisting insurance industry pressure | Sep 19, 2012 10:33 PM |
| 27 | development of a basic health plan | Sep 19, 2012 9:07 PM |
| 29 | More publicity on success stories,.....and maybe "unsuccess " stories | Sep 19, 2012 4:01 PM |
| 30 | Consolidate Technology efforts | Sep 13, 2012 8:52 AM |
| 31 | Focus on preventive--medical, dental, and Behavioral Health services | Sep 11, 2012 12:04 PM |
| 32 | Avoid too much bureaucracy with HIX | Sep 9, 2012 12:22 PM |
| 33 | Increase government responsiveness to concerns | Sep 8, 2012 5:43 AM |
| 34 | Direct resources towards increased Medicaid funding to reduce cost-shift | Sep 7, 2012 4:40 PM |
| 36 | Different departments within the state should work together better | Sep 7, 2012 11:31 AM |
| 37 | Pass and implement strong universal healthcare laws | Sep 7, 2012 9:52 AM |
| 38 | Remove restrictions to full practice. | Sep 7, 2012 9:50 AM |
| 39 | Engage the community health centers, which deal with underserved populations more aggressively | Sep 7, 2012 9:41 AM |
| 40 | Create a viable public option for the exchanges | Sep 5, 2012 8:43 PM |
| 41 | Home care workers need a collective bargaining agreement that brings them out of poverty | Sep 4, 2012 10:12 AM |
| 42 | Better effort with lay community and clients | Aug 30, 2012 7:26 PM |
| 44 | mandate commercial insurers not be allowed to disaggregate physician organizations for contracting, i.e. United, CIGNA, Connecticare and Anthem | Aug 30, 2012 9:25 AM |
| 45 | Communicate in clearer ways, communications tailored to audience | Aug 30, 2012 7:43 AM |
| 46 | Workforce issues need to be addressed legislatively | Aug 30, 2012 12:57 AM |
| 47 | Don't allow those with veted financial interest to have decision making ability | Aug 30, 2012 12:09 AM |
| 48 | Add more consumers to Exchange Board | Aug 29, 2012 5:02 PM |

Page 4, Q1. What two or three suggestions do you have to improve Connecticut's progress?

| | | |
|----|--|-----------------------|
| 49 | Preserve and Expand Medicaid Eligibility, even before 2014 | Aug 29, 2012 4:29 PM |
| 50 | I only know the impact on the items that I am working on with MY organization and the Boards I sit on | Aug 29, 2012 3:42 PM |
| 51 | appoint real experts to the insurance exchange board | Aug 29, 2012 3:23 PM |
| 52 | expand community based health clinics | Aug 29, 2012 3:03 PM |
| 53 | Encourage CT Health Insurance Exchange to emphasize insurance market reform, payment reform and value based health care | Aug 29, 2012 2:20 PM |
| 54 | engage consumers in every level of policymaking | Aug 29, 2012 1:31 PM |
| 3. | | |
| 4 | Reach out for assistance | Sep 25, 2012 9:12 PM |
| 6 | This report card is a good concept. Let's have everyone who receives reimbursement/grants/contracts from the State grade the state agencies. | Sep 24, 2012 3:02 PM |
| 7 | Incorporate think tank feedback and suggestions | Sep 24, 2012 1:44 PM |
| 12 | Develop reimbursement systems that encourage more coordinated care | Sep 21, 2012 1:53 PM |
| 14 | Establish Health Literacy / outreach campaign | Sep 20, 2012 11:15 PM |
| 15 | Hold insurance companies more accountable on rate increases | Sep 20, 2012 4:05 PM |
| 17 | Provide fair and accessible appeal systems and advocacy | Sep 20, 2012 2:51 PM |
| 20 | Increased accountability | Sep 20, 2012 12:16 PM |
| 23 | Use the Cabinet to integrate state & federal reform | Sep 20, 2012 10:53 AM |
| 24 | More wellness activities and education | Sep 20, 2012 10:14 AM |
| 25 | Better patient outreach and engagement in their health care options. | Sep 20, 2012 9:56 AM |
| 26 | more consumer involvement | Sep 19, 2012 10:33 PM |
| 31 | Follow up the treatment--medical, dental and Behavioral | Sep 11, 2012 12:04 PM |
| 32 | Let the Market work! | Sep 9, 2012 12:22 PM |
| 34 | Focus Exchange efforts on current uninsured rather than insured populations | Sep 7, 2012 4:40 PM |
| 36 | Different parts of the private health care sector should learn to work together better | Sep 7, 2012 11:31 AM |
| 38 | Pay for non face to face encounters and for community health workers. | Sep 7, 2012 9:50 AM |
| 39 | Build onsite or near-site clinics to create a culture of health for government employees | Sep 7, 2012 9:41 AM |

Page 4, Q1. What two or three suggestions do you have to improve Connecticut's progress?

| | | |
|----|--|----------------------|
| 40 | Focus on the frequent fliers! | Sep 5, 2012 8:43 PM |
| 41 | Privatization of health services continues to be simply a way to cut costs at patients' and workers' expense; this should end. | Sep 4, 2012 10:12 AM |
| 44 | integrate state, commercial insurer and provider ACO development to achieve economies and standards | Aug 30, 2012 9:25 AM |
| 45 | Move meetings to non-State business hours to increase participation | Aug 30, 2012 7:43 AM |
| 48 | Community forums to educate public and seek input | Aug 29, 2012 5:02 PM |
| 49 | More Agressively Review Insurers' Rate Increases | Aug 29, 2012 4:29 PM |
| 50 | Where is the aggregate data that shares progress and benchmarks successes? | Aug 29, 2012 3:42 PM |
| 52 | redirect DSS resourses to create an army of Medical Social workers to reach the medicaid population in their homes. | Aug 29, 2012 3:03 PM |
| 53 | Continue to push ABCD and other uses of data and technology to advance progress in all areas | Aug 29, 2012 2:20 PM |
| 54 | listen to stakeholders in policymaking | Aug 29, 2012 1:31 PM |

Page 5, Q2. What is keeping you from being more engaged in health care reform?

| | | |
|----|--|-----------------------|
| 1 | I tried, but was denied acceptance onto a committee | Sep 25, 2012 9:41 AM |
| 2 | Staff have assumed responsibility and are most effective | Sep 24, 2012 3:02 PM |
| 3 | I don't have as much time as I would like | Sep 24, 2012 8:39 AM |
| 4 | Time commitments for other worthwhile projects. | Sep 20, 2012 11:16 PM |
| 5 | not in a position to herd the cats | Sep 20, 2012 2:18 PM |
| 6 | Very engaged but always could do more - if had more time | Sep 20, 2012 1:01 PM |
| 7 | Access has been more of a priority ... Not appropriate and safe care | Sep 20, 2012 12:18 PM |
| 8 | It's my full-time job!! | Sep 20, 2012 10:54 AM |
| 9 | Health Care reform is a top priority for our organization, we just lack resources to be at every meeting. We do stay engaged in what is happening through our affiliations with other groups | Sep 20, 2012 9:58 AM |
| 10 | Other priorities | Sep 19, 2012 4:02 PM |
| 11 | Involved with Day to Day Efforts | Sep 13, 2012 8:53 AM |
| 12 | Up to my neck now | Sep 9, 2012 12:23 PM |
| 13 | I have been appropriately engaged | Sep 7, 2012 4:41 PM |
| 14 | N.A. | Sep 7, 2012 9:50 AM |
| 15 | Where are the outcomes listed of all the CT initiatives? | Aug 29, 2012 3:43 PM |
| 16 | Nothing, I have the time and the interest. | Aug 29, 2012 3:04 PM |